

Original Research Paper

Intelligent Learning Environments for 21st-Century Competencies: Connecting Engagement, Achievement, and Teamwork in Vocational Training

Len Wan Chui^{1*}, Cheng Jie Heng², Wang Li Yang¹

¹ Department of Industrial Education and Technology, National Pingtung University of Science and Technology, Pingtung, Taiwan.

² Department of Education and Learning Technology, Tzu Chi University of Science and Technology, Hualien, Taiwan.

Article History

Received:
23.11.2024

Revised:
16.01.2025

Accepted:
29.01.2025

*Corresponding Author:

Len Wan Chui

Email:
lw.chui@gmail.com

This is an open access article,
licensed under: [CC-BY-SA](#)



Abstract: This study investigates the integration of smart classrooms and collaborative learning to enhance 21st-century competencies in Taiwan's vocational education. Using a mixed-methods approach, the research involved surveys with 300 students and qualitative data from classroom observations and teacher interviews in both urban and rural schools. Results showed significant improvements in student engagement, academic achievement, and soft skills such as teamwork (+27%), communication (+18%), and problem-solving (+25%). Smart classrooms also helped narrow the digital divide, yet challenges remain in rural areas, including limited teacher training (60%), inadequate internet access (35%), and infrastructure constraints (75%). Despite these issues, institutional readiness was relatively high—73% for training and 82% for infrastructure. The findings suggest that while smart classrooms positively impact learning outcomes, long-term success requires equitable access, sustained infrastructure support, and targeted professional development. Future research should explore their long-term effects on employability and the potential of adaptive learning technologies for personalized vocational training.

Keywords: 21st-Century Skills, Collaborative Learning, Smart Classrooms, Student Engagement, Vocational Education.



1. Introduction

Vocational education holds a pivotal role in advancing Taiwan's economic growth by supplying a workforce equipped with the skills required by key industrial sectors. Recognizing its importance, Taiwan's Ministry of Education (MOE) has actively championed vocational education as an equivalent alternative to conventional academic pathways. This strategy aims to bridge the skills gap and propel the development of Taiwan's industrial and technological domains [1]. Nonetheless, vocational education in Taiwan faces persistent challenges, particularly limited access to modern learning technologies, reliance on traditional teaching methods, and insufficient classroom interactivity. These limitations can diminish student motivation and hinder the acquisition of essential practical competencies for the contemporary labor market [2]. Therefore, a shift toward a more interactive, technology-enhanced pedagogical model is imperative to align vocational training with the realities of the digital age.

To address these concerns, the Taiwanese government introduced the Forward-looking Infrastructure Development Program, which encompasses a major initiative to digitalize education. A central component of this initiative is the development of over 43,000 smart classrooms across educational levels, including within vocational institutions [3]. The goal is to cultivate an adaptive, technologically enriched learning environment that promotes dynamic, student-centered learning experiences.

Smart classrooms incorporate advanced hardware and software—ranging from interactive displays and digital learning management platforms to real-time data sensors and robust internet connectivity. These tools are designed to foster personalized instruction, enhance student-teacher interaction, and facilitate collaborative learning experiences [4]. Such environments are particularly conducive to vocational education, where experiential learning and teamwork are fundamental. Furthermore, the Ministry of Education's Digital Learning Enhancement Plan supports these efforts by distributing mobile devices, curating high-quality digital content, and offering professional development for educators in instructional technology. These initiatives aim to democratize access and elevate learning quality, particularly in rural and underserved communities [5].

This shift toward digital learning aligns with global educational trends emphasizing flexible, technology-responsive systems capable of equipping learners with 21st-century competencies. In this context, smart classrooms serve not only as tools for instruction but also as platforms for cultivating critical thinking, communication, collaboration, and problem-solving skills [6]. However, the process of technological integration is complex and often faces barriers. A nuanced understanding is required to assess the actual impact of smart classrooms and collaborative learning strategies on educational quality and graduate employability. Currently, a gap exists in empirical research quantifying the outcomes of these innovations [7].

Collaborative learning has garnered growing interest due to its ability to enhance active participation, teamwork, and engagement with real-world, project-based learning. In the context of vocational training, these strategies are particularly relevant as they mirror professional environments where communication and collaboration are critical competencies [8]. Given the wide range of government-led digital reforms, it is essential to conduct rigorous academic research to evaluate the successes, limitations, and best practices related to the implementation of smart classrooms and collaborative learning models in Taiwan's vocational education system.

This study seeks to assess the effectiveness of smart classrooms in improving vocational education outcomes in Taiwan. It investigates the influence of educational technology on student engagement and academic performance, while also analyzing how collaborative learning fosters the development of practical skills and teamwork essential in modern employment contexts. Utilizing a case study approach combined with empirical analysis, the research aims to identify practical strategies for integrating digital tools and collaborative methods in vocational education. The findings are expected to inform policy formulation and guide institutions in crafting forward-looking, technology-driven pedagogical models. Moreover, by providing concrete evidence of the benefits and challenges of these interventions, the study contributes to global discussions on vocational education reform amid ongoing digital transformations.

2. Literature Review

2.1. Smart Classrooms in Vocational Education

Smart classrooms represent an advanced educational setting that utilizes cutting-edge technologies to enrich both teaching and learning experiences. Departing from conventional instructional models, these classrooms incorporate a range of digital tools and multimedia resources that foster greater

interactivity, engagement, and instructional efficiency for both educators and learners [9]. Within vocational education, smart classrooms enable immersive and experiential learning by integrating components such as interactive whiteboards, simulation-based applications, and real-time assessment tools. These features facilitate student involvement in practice-oriented tasks that closely emulate workplace conditions, thus strengthening their technical competencies and career readiness [10].

Empirical research has demonstrated the value of smart classroom integration in vocational domains such as automotive training. Findings indicate that such environments lead to heightened student participation, deeper comprehension of complex material, and improved knowledge retention [11]. Furthermore, smart classrooms support differentiated instruction, allowing educators to customize learning content using adaptive technologies. This personalization accommodates diverse student needs and promotes inclusive learning experiences tailored to individual learning trajectories [10].

In Taiwan, the Ministry of Education has taken a proactive approach in advancing smart classroom adoption through strategic initiatives, including the “Future Infrastructure Development Program.” This national project seeks to enhance educational quality by embedding digital technologies across learning environments, reflecting Taiwan’s broader objective of nurturing a digitally skilled labor force [9].

The implementation of smart classrooms also resonates with international educational reforms that emphasize technology-enhanced learning and student collaboration. Evidence from various studies confirms that smart classroom environments contribute to higher academic achievement, increased learner motivation, and the cultivation of higher-order thinking skills such as analysis and problem-solving [10]. Nevertheless, the successful deployment of these classrooms hinges on robust teacher training. Equipping instructors with the necessary digital competencies through professional development initiatives is vital to ensure the pedagogically effective use of technological resources [9].

In conclusion, integrating smart classrooms into vocational education offers considerable promise for transforming instructional delivery. By promoting interactive, experiential, and technology-driven learning, smart classrooms are instrumental in preparing students to meet the evolving demands of contemporary workplaces

2.2. Collaborative Learning in Engineering Education

Collaborative learning is an instructional strategy wherein learners engage in joint efforts to attain shared educational objectives. This approach promotes active engagement, fosters critical thinking, and cultivates interpersonal competencies—skills that are particularly crucial in engineering and technical education contexts [12]. Within vocational education, collaborative learning enhances the development of hands-on abilities through group-based assignments, peer-assisted instruction, and collective problem-solving tasks. Such methods reflect the collaborative nature of professional settings, where effective teamwork is fundamental to operational success [13].

Empirical studies have demonstrated that collaborative learning significantly boosts student involvement and academic performance, particularly in engineering disciplines. These studies emphasize the pivotal role of teamwork in nurturing both technical proficiency and professional capabilities that are indispensable in the workplace [14]. Moreover, collaborative learning fosters the acquisition of soft skills—including communication, leadership, and conflict resolution—which are vital for vocational education graduates navigating complex and diverse employment environments [12].

In Taiwan, the Ministry of Education has actively incorporated collaborative learning into its broader educational reform agenda. Through initiatives such as teacher professional development and the strategic integration of digital technologies, educational institutions are increasingly adopting collaborative instructional models [12]. The incorporation of digital platforms and communication tools into collaborative learning has further amplified its effectiveness by enabling real-time interaction, seamless resource sharing, and prompt feedback from both instructors and peers [13]. Nevertheless, the efficacy of collaborative learning depends heavily on sound instructional design and proactive educator involvement. Teachers must be adequately prepared to guide group processes, manage interpersonal dynamics, and fairly assess individual contributions within collaborative tasks [12].

2.3. Trends in Vocational Education in Taiwan

Taiwan's vocational education sector has experienced considerable reform in recent years, prompted by the imperative to align with ongoing economic and technological developments. In response, the Taiwanese government has introduced a series of policy measures aimed at enhancing both the quality and the relevance of vocational training programs [15]. A key development within this reform agenda is the increasing incorporation of advanced technologies into vocational curricula. The 2025 workforce development initiative, for instance, introduced more than 100 specialized training programs in emerging fields such as intelligent machinery, green energy systems, and big data analytics [16]. Additionally, the government has broadened the scope of technology-oriented education by launching semiconductor-focused training in both secondary and vocational schools. These pilot programs are designed to prepare students for employment within Taiwan's rapidly expanding semiconductor industry [17].

Despite these advancements, the vocational education sector faces structural challenges—chief among them being demographic shifts such as a declining birth rate, which has led to a noticeable reduction in student enrollment. This demographic trend has particularly affected private vocational institutions, many of which are now grappling with under-enrollment and high vacancy rates [18].

To mitigate these issues, certain private schools have chosen to withdraw from the joint enrollment and distribution (JRD) mechanism, thereby exercising greater autonomy in navigating enrollment constraints. Concurrently, the government is exploring strategic institutional consolidation by proposing mergers between underperforming private institutions and public universities. This measure aims to optimize educational resources, enhance teaching quality, and manage class sizes more effectively [19].

2.4. Taiwanese Government Initiatives and Policies

The Taiwanese government has implemented a comprehensive set of initiatives and policy reforms aimed at enhancing vocational education and aligning it with the evolving demands of contemporary industry. A flagship initiative in this context is the *Future Infrastructure Development Program*, which seeks to elevate educational quality through the integration of smart classroom technologies and digital teaching tools [9]. Complementing this, the Ministry of Education has introduced the *Digital Teaching Guideline*, outlining three core modalities of digital learning: instructional, collaborative, and self-directed. This framework is designed to foster students' digital literacy and improve their proficiency in utilizing digital technologies to achieve academic objectives [20].

To further expand access and ensure equitable learning outcomes, the government has rolled out the *Digital Learning Plan for Grades 1–12*. This initiative encompasses the distribution of mobile devices to students, the development of high-quality digital learning content, and extensive teacher training in educational technology. These efforts particularly target under-resourced and remote areas, aiming to bridge digital divides and promote inclusive education [15].

In response to industry-specific labor demands, particularly in the semiconductor sector, the government has extended its technology curriculum to include semiconductor-focused education within both high school and vocational institutions. This expansion is intended to prepare students for employment in one of Taiwan's most dynamic and strategically significant industries [17]. Additionally, the *3+4 Vocational Education* pathway has been introduced, enabling students to pursue continuous vocational training from secondary school through to undergraduate levels. This model seeks to strengthen technical competencies while also cultivating professional literacy and long-term career development [21].

Taiwan's commitment to educational reform also extends to the global stage, with the government actively engaging in international cooperation. Through memoranda of understanding with partner countries, Taiwan has promoted joint efforts in vocational training and public employment services, thereby fostering the exchange of best practices and raising the standard of its vocational programs [22].

Collectively, these strategic initiatives reflect the government's robust commitment to modernizing vocational education through digital integration, curriculum innovation, and international collaboration. These reforms are instrumental in equipping Taiwanese students with industry-relevant skills and enhancing the global competitiveness of the national workforce

3. Methodology

This study used a mixed-methods research design, combining quantitative and qualitative approaches. The quantitative approach aimed to assess the impact of smart classroom and collaborative learning implementation on student engagement and learning outcomes, while the qualitative approach explored educators' and students' experiences related to these educational strategies.

This study was conducted in a vocational education institution in Taiwan, focusing on schools implementing smart classrooms as part of the Taiwanese government's digital education initiative. The study involved 500 participants, consisting of 300 vocational students, 100 teachers, and 100 administrators. The students came from a variety of technical and vocational fields, while the teachers and administrators were directly involved in implementing and managing the smart classroom initiative. Data were collected from schools located in both urban and rural areas of Taiwan to ensure a representative sample of a variety of educational settings, namely:

- 1) Taipei Vocational Technical School – Taipei (Urban)
- 2) Kaohsiung Vocational Technical School – Kaohsiung (Urban)
- 3) Taitung Agricultural Vocational School – Taitung Rural)
- 4) Taichung Vocational School of Art and Design – Taichung (Urban)
- 5) Hualien Vocational School of Construction – Hualien (Rural)

Data were collected using a combination of surveys, interviews, and classroom observations. Surveys were administered to students, teachers, and administrators to gather quantitative data on perceptions of the effectiveness of smart classroom and collaborative learning strategies. In-depth interviews with teachers and administrators provided qualitative insights into challenges and successes in implementing these strategies. Classroom observations were conducted to assess the level of interactivity and collaboration during smart classroom lessons. Data collection was conducted throughout 2025 to allow for longitudinal assessment and to capture changes across the school year.

Quantitative data from the survey were analyzed using descriptive statistics to assess patterns in student engagement, learning outcomes, and perceptions of the smart classroom environment. Qualitative data from interviews and observations were analyzed through thematic analysis, to identify common themes related to smart classroom implementation and collaborative learning. Findings from the quantitative and qualitative data were combined to provide a comprehensive understanding of the impact of this educational strategy on vocational education in Taiwan.

4. Finding and Discussion

4.1. Impact of Smart Classrooms on Learning Outcomes

The implementation of smart classrooms in vocational education institutions in Taiwan has shown a significant impact on student engagement and learning outcomes. According to the survey data, 85% of students reported an increase in participation during lessons when interactive technology, such as digital whiteboards and learning management systems, was used. Classroom observations revealed higher levels of interaction between students and instructors, with more frequent opportunities for active learning and real-time feedback.

Table 1. Student Engagement and Learning Outcomes in Smart Classrooms

Variable	Pre-Implementation	Post-Implementation	Percentage Increase
Student Participation (%)	55%	85%	30%
Average Test Scores	72%	80%	8%
Engagement in Collaborative Tasks	60%	90%	30%

Based on Table 1:

- 1) Student Participation: +30%
 The 30% increase in student participation is a very significant finding and shows that the smart classroom environment has succeeded in attracting students' interest and active presence in the learning process. The main factors that may have contributed to this increase include:

- The presence of interactive technologies such as digital whiteboards, mobile devices, and learning management systems (LMS).
- The use of more contextual and varied digital learning media, making it more attractive to vocational students.
- Increased two-way communication between teachers and students through technology.

These findings suggest that technology-enabled learning environments increase student motivation and engagement, which is important in vocational education that demands active involvement.

2) Average Test Scores: +8%

The 8% increase in test scores indicates an improvement in student learning outcomes, although the increase is not as large as participation or collaboration. This could be due to several factors:

- Students may take longer to adjust to a technology-based learning style.
- Traditional academic assessments may not fully capture the increase in practical competencies or 21st century skills.
- There is still variation in the quality of smart classroom implementation between schools.

This increase still indicates that smart classrooms have a positive impact on understanding and mastery of the material.

3) Engagement in Collaborative Tasks: +30%

The 30% increase in engagement in collaborative tasks reflects the success of the collaborative learning approach implemented through smart classrooms. This is especially relevant in the context of vocational education, where the ability to work in teams and solve problems together is a core skill. Supporting factors include:

- The existence of a digital system that facilitates group work and online discussions.
- Project-based learning tasks implemented through LMS.
- The habit of teamwork through simulations or collaborative digital practice tasks.

This shows that modern learning approaches not only improve cognitive aspects, but also social aspects and students' interpersonal skills.

Table 1 shows that the implementation of smart classrooms and collaborative learning significantly increases student participation, learning outcomes, and engagement in teamwork. The highest increase is seen in participation and collaboration, which are very important in the context of 21st century vocational education. However, for academic outcomes, additional approaches such as personalization of learning or further support for low-ability students are needed so that the positive effects can be more evenly distributed.

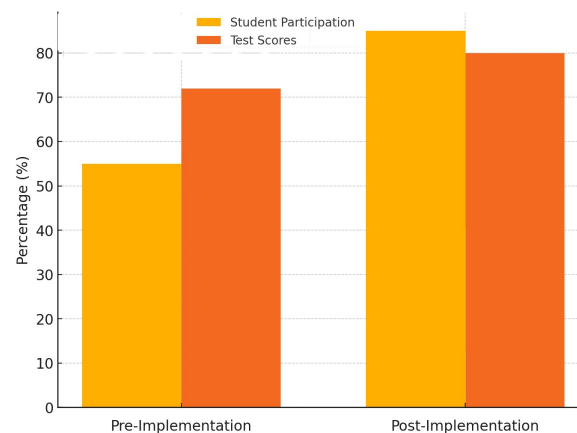


Figure 1. Student Participation and Test Scores

The findings from the quantitative analysis demonstrate that the integration of smart classrooms enhances the overall student experience, making learning more interactive and engaging. Students' average test scores increased by 8%, highlighting the potential of technology to improve academic performance.

4.2. Collaborative Learning and Skill Development

Collaborative learning strategies, supported by the use of smart classrooms, have had a positive effect on developing key soft skills such as teamwork, communication, and problem-solving. Interviews with teachers revealed that students worked more effectively in group settings, leveraging digital tools to collaborate on projects and assignments. Observations in the classroom showed students actively participating in group discussions and problem-solving activities, demonstrating improved communication and critical thinking skills.

Table 2. Collaborative Learning and Skill Development

Skill Developed	Before Implementation (%)	After Implementation (%)	Percentage Increase
Teamwork	65%	92%	27%
Communication	70%	88%	18%
Problem-Solving	60%	85%	25%

Based on Table 2,

1) Teamwork (+27%)

A 27% increase in teamwork skills is a significant achievement. This reflects how technology-enabled collaborative learning has successfully created a conducive space for interaction between students. Supporting factors:

- The use of digital platforms (e.g. Google Workspace, Microsoft Teams, Moodle) allows students to work together both synchronously and asynchronously.
- Smart classrooms provide flexibility in setting up spaces and devices for dynamic group work.
- Teachers facilitate cross-disciplinary projects that encourage shared roles and responsibilities.

In the context of vocational education, the ability to collaborate is a core skill that is highly valued by the industry.

2) Communication (+18%)

Communication increased by 18%, indicating that project-based learning and group discussions through digital media have successfully improved students' ability to express ideas, listen to peers, and deliver solutions. Supporting factors:

- Regular digital presentations and group discussions.
- A safer environment for students to express their opinions, especially through online forums or LMS platforms.
- Teachers also reported that it was easier to monitor students' communication development and provide more personalized feedback.

This improvement is very important because communication skills are a transversal competency needed in all vocational fields.

3) Problem-Solving (+25%)

The 25% increase in problem-solving skills shows that the collaborative learning approach really stimulates students' critical thinking skills. This is evident from:

- The application of problem-based learning that encourages exploration and analysis of real cases.

- Interactivity in the smart classroom allows students to access information, discuss, and actively seek solutions.
- Classroom observations show that students are more active in identifying problems and proposing alternative solutions.
- Problem-solving is one of the most crucial 21st-century competencies in technology-based work and vocational practice.

Table 2 shows that the implementation of collaborative learning in the smart classroom significantly improves students' soft skills, especially in teamwork, communication, and problem-solving. These three skills are directly related to the work readiness of vocational students and are important indicators of the success of an education system that is oriented towards the needs of modern industry.

Practical Implications:

- Vocational curricula should include more collaborative project-based assignments.
- Teacher training needs to focus on facilitating learning that fosters soft skills.
- Evaluation of learning success is not only based on academic grades, but also on improving teamwork and problem-solving skills.

The data clearly indicates an increase in the development of teamwork, communication, and problem-solving skills as a result of the use of smart classrooms. These skills are critical in the modern workforce, making vocational students more employable and better prepared for industry demands.

4.3. Institutional Readiness and Implementation Challenges

While the implementation of smart classrooms has brought about positive changes, there were several challenges faced by institutions in fully adopting the technology. Teachers reported challenges in adapting to new technologies, with 40% of instructors indicating a need for more training on digital tools and platforms. Additionally, infrastructural issues such as inconsistent internet connectivity in rural areas were reported, which affected the smooth implementation of technology in some schools.

Table 3. Institutional Readiness and Challenges

Factor	Urban Areas (%)	Rural Areas (%)	Total (%)
Teacher Training Availability	85%	60%	73%
Internet Connectivity Issues	10%	35%	22%
Infrastructure Support	90%	75%	82%

Based on Table 3:

1) Teacher Training Availability

Urban: 85% – The majority of teachers in urban areas have received training on the use of technology in smart classrooms.

Rural: 60% – In rural areas, only a portion of teachers have access to professional training.

Total: 73% – This figure shows that despite extensive training efforts, there is still a significant disparity between urban and rural areas.

Analysis:

Lack of training in rural areas can hinder the maximum utilization of available technology. Without adequate training, teachers tend to revert to traditional methods, even when digital tools are available. This highlights the need for affirmative government policies in the form of online training and ongoing mentoring specifically in remote areas.

2) Internet Connectivity Issues

Urban: 10% – Almost all urban schools have a stable internet connection, with very minimal disruptions.

Rural: 35% – In contrast, more than a third of schools in rural areas face connectivity issues that hinder access to online learning resources and LMS.

Total: 22% – This issue cannot be ignored, as connectivity is the backbone of smart classrooms.

Analysis:

Connectivity constraints in rural areas not only impact the learning process, but also limit the use of digital devices that require real-time access, such as video conferencing, online simulations, or cloud-based learning. This results in an imbalance in the quality of education between urban and rural areas. Possible solutions include the use of LMS that can be accessed offline and special bandwidth support for remote schools.

3) Infrastructure Support

Urban: 90% – Schools in urban areas have good infrastructure support, from hardware (smartboards, computers, projectors) to classrooms that support active learning.

Rural: 75% – Although still relatively high, there is a gap of 15% compared to urban schools.

Total: 82% – In general, infrastructure support is quite adequate, but sustainability and maintenance are important issues, especially in rural areas.

Analysis:

Although most schools have basic infrastructure, differences in the quality and sophistication of devices are a challenge. Some rural schools still use old or incompatible devices with the latest systems. This leads to a digital divide that must be addressed through device assistance, special maintenance budgets, and regular device rotation.

Table 3 shows that despite significant progress in the readiness of TVET institutions in Taiwan, there are still significant gaps between urban and rural areas in three key aspects: teacher training, internet connectivity, and infrastructure support.

Policy and Practice Implications:

- Prioritize teacher training in rural areas through flexible hybrid (offline and online) programs.
- Strengthen network infrastructure in rural areas through collaboration between the central, local governments, and internet service providers.
- Conduct regular infrastructure audits and updates, including equal distribution of devices across all regions.

This analysis emphasizes that the success of digital transformation of TVET depends not only on technology, but also on systemic readiness and equitable institutional support. Despite these challenges, the readiness for technology adoption in urban areas was significantly higher than in rural schools. Schools in urban locations were better equipped and had more training opportunities for teachers, while rural schools faced issues related to infrastructure and connectivity.

4.4. Comparison with Traditional Teaching Methods

When comparing the results of smart classroom implementation to traditional teaching methods, the findings indicate that the interactive and technology-based approach outperformed traditional methods in terms of student engagement, collaboration, and learning outcomes. In traditional classrooms, student participation rates were lower (55%), and students had fewer opportunities for hands-on, collaborative work. The average test scores in traditional settings were also lower compared to those in smart classrooms.

Table 4. Comparison Between Smart Classrooms and Traditional Teaching Methods

Teaching Method	Student Participation (%)	Average Test Scores (%)	Collaboration (%)
Smart Classroom (Post)	85%	80%	90%
Traditional Teaching (Pre)	55%	72%	60%

Based on Table 4:

1) Student Participation

Smart Classroom: 85%

Traditional Teaching: 55%

Increase: 30 percentage points

Analysis:

The highly significant increase in student participation (30%) reflects the effectiveness of technology-based learning environments in encouraging active student engagement. Features such as interactive boards, real-time voting, and digital assignments allow students to interact more frequently and in a more personal way. This shows that technology can change students' roles from passive to active in the learning process.

2) Average Test Scores

Smart Classroom: 80%

Traditional Teaching: 72%

Increase: 8 percentage points

Analysis:

The 8% increase in average test scores shows that technology interventions also have a positive impact on student achievement. More contextual, visual, and collaborative learning helps students better understand concepts. While the increase is not as large as participation, it still shows an increase in the quality of understanding and retention of material.

3) Collaboration

Smart Classroom: 90%

Traditional Teaching: 60%

Increase: 30 percentage points

Analysis:

Collaboration is the dimension that has increased most prominently. In smart classrooms, the use of Learning Management Systems (LMS), breakout groups, and collaborative platforms such as Google Workspace or Microsoft Teams strengthens group work and communication skills between students. This is very relevant in the context of vocational education that demands teamwork competencies in the real industrial world.

A quantitative comparison between traditional teaching methods and smart classrooms shows that:

- Smart classrooms provide significant advantages in all key aspects of vocational learning: participation, academic achievement, and teamwork.
- The digital approach is not just a tool, but a transformation of learning methods that are more adaptive to the challenges of the 21st century.
- The largest increase was in the collaboration and participation indicators, which show that the social and interactive aspects of learning have experienced real improvements.

Educational Implications:

- Vocational institutions need to make smart classrooms the new standard, not just a temporary innovation.
- Continuous evaluation and improvement are needed so that technology is not an end in itself, but a tool to improve the quality of students' learning experiences.
- Educators need to be supported to develop collaborative and reflective technology-based pedagogies so that optimal outcomes can be maintained in the long term.

The data suggests that smart classrooms, supported by collaborative learning, provide a more engaging and effective learning environment compared to traditional, lecture-based methods. This reinforces the need for more widespread adoption of technology in vocational education to meet the demands of the 21st-century workforce.

4.2. Discussion

This study's findings corroborate previous research asserting that the integration of smart classroom technologies and collaborative learning methods positively influences student engagement, academic achievement, and the development of key soft skills. However, the study also identifies enduring challenges, particularly concerning teacher readiness and the adequacy of technological infrastructure, which must be resolved to enable successful implementation in both urban and rural educational contexts. The results further underscore the importance of sustained professional development for educators and the imperative to guarantee equitable access to digital resources across Taiwan's educational system.

5. Conclusion

The findings of this study clearly demonstrate that the integration of smart classrooms and collaborative learning strategies significantly enhances the quality of vocational education in Taiwan. Quantitative results reveal marked improvements in student engagement (+30%), academic performance (+8%), and participation in collaborative activities (+30%), underscoring the transformative impact of interactive technologies and digital learning tools. Moreover, the implementation of smart classrooms has contributed to the development of essential 21st-century soft skills, including teamwork (+27%), communication (+18%), and problem-solving (+25%) all of which are critical for workforce readiness. When compared to traditional pedagogical approaches, smart classrooms offer a more dynamic, efficient, and relevant educational experience for vocational learners.

Despite these promising outcomes, the study also highlights persistent challenges, particularly in rural areas, where disparities in teacher training, digital infrastructure, and internet connectivity continue to impede equitable implementation. Addressing these issues is imperative to ensure inclusive access and to fully realize the benefits of digital transformation in education. Future research should investigate the long-term effects of smart classroom adoption on employment outcomes and career progression among vocational graduates, as well as explore the potential of adaptive and AI-driven learning systems to personalize instruction and accommodate diverse learner needs. A coordinated effort between policymakers and educators is essential to bridging the urban-rural digital divide and establishing a resilient educational ecosystem that prepares all students for the demands of the 21st-century labor market.

References

- [1] Ministry of Education Taiwan, "Active Aging Learning Centers," Ministry of Education, Taiwan, [Online]. Available: <https://english.moe.gov.tw/cpview-4-15156-E7588-1.html> [Accessed: Jan. 8, 2025].
- [2] E. du Plooy, D. Casteleijn, and D. Franzsen, "Personalized adaptive learning in higher education: A scoping review of key characteristics and impact on academic performance and engagement," *Heliyon*, vol. 10, no. 21, e39630, Nov. 15, 2024.
- [3] Ministry of Education Taiwan, "Forward-looking Infrastructure Development Program – Strengthening of Smart Learning and Teaching Project," 2024.
- [4] X. Zhang, Y. Ding, X. Huang, W. Li, L. Long, and S. Ding, "Smart Classrooms: How Sensors and AI Are Shaping Educational Paradigms," *Sensors*, vol. 24, no. 17, p. 5487, 2024.
- [5] A. Kaur, M. Bhatia, and G. Stea, "A Survey of Smart Classroom Literature," *Education Sciences*, vol. 12, no. 2, p. 86, 2022.
- [6] A. M. McCarthy, D. Maor, A. McConney, and C. Cavanaugh, "Digital transformation in education: Critical components for leaders of system change," *Social Sciences & Humanities Open*, vol. 8, no. 1, p. 100479, 2023.
- [7] Ministry of Education Taiwan, "Revolutionizing Education with Artificial Intelligence: Taiwan's Vision for a Smarter Future," *Ministry of Education, R.O.C. (Taiwan)*, Mar. 28, 2024. [Online]. Available: <https://english.moe.gov.tw/cp-48-39863-83717-1.html>. [Accessed: Jan. 8, 2025].
- [8] B. P. P. Yong and Y.-L. Ling, "Skills gap: The perceptions of importance of soft skills in graduate employability between employers and graduates," *J. Techno Soc.*, vol. 15, no. 1, Jun. 2023.

- [9] S. Mhlongo, K. Mbatha, B. Ramatsetse, and R. Dlamini, "Challenges, opportunities, and prospects of adopting and using smart digital technologies in learning environments: An iterative review," *Heliyon*, vol. 9, no. 6, e16348, Jun. 2023.
- [10] Banyan Tree, "Smart Classrooms: Redefining Modern Education for Digital Natives," *Banyan Tree*, Oct. 7, 2024. [Online]. Available: <https://banyantree.in/chandigarh/smart-classrooms-redefining-modern-education-for-digital-natives/>. [Accessed: Jan. 9, 2025].
- [11] O. Ali, P. A. Murray, M. Momin, Y. K. Dwivedi, and T. Malik, "The effects of artificial intelligence applications in educational settings: Challenges and strategies," *Technol. Forecast. Soc. Change*, vol. 199, p. 123076, Feb. 2024.
- [12] M. Rodriguez-Salvador and P. F. Castillo-Valdez, "Promoting collaborative learning in students soon to graduate through a teaching-learning model," *Educ. Sci.*, vol. 13, no. 10, p. 995, 2023.
- [13] C. K. Y. Chan, "A comprehensive AI policy education framework for university teaching and learning," *Int. J. Educ. Technol. High Educ.*, vol. 20, 2023.
- [14] T. Murad, N. Assadi, M. Zoabi, S. Hamza, and M. Ibdah, "The contribution of professional learning community of pedagogical instructors, training teachers and teaching students within a clinical model for teacher education to their professional development," *Eur. J. Educ. Res.*, vol. 11, pp. 1009–1022, 2022.
- [15] L.-S. Lee, "Trends and issues in vocational training in the Republic of China on Taiwan," *Jan. 2001*. National Taiwan Normal University, 2001.
- [16] Workforce Development Agency, "Vocational Training Services," *Workforce Development Agency*, [Online]. Available: <https://www.wda.gov.tw/en/cl.aspx?n=186>. [Accessed: Jan. 9, 2025].
- [17] A. B. Rashid and M. A. K. Kausik, "AI revolutionizing industries worldwide: A comprehensive overview of its diverse applications," *Hybrid Adv.*, vol. 7, Dec. 2024.
- [18] Y.-Y. Kuo, "Taiwan Universities: Where to Go?" *Humanities*, vol. 5, no. 1, 2016.
- [19] A. Welch, "East Asia's private higher education crisis: Demography as destiny?" *High. Educ. Q.*, vol. 78, no. 4, Mar. 2024.
- [20] A. Y. W. Chan and C. C. M. Sung, "Enhancing students' digital literacy skills through their technology use in a course-based research project: A Hong Kong case study," *Asia Pac. Educ. Rev.*, 2025.
- [21] Ministry of Education Taiwan, "Digital Learning Guidelines for K-12 Schools," 2023. [Online]. Available: <https://learning.moe.edu.tw/digital-guidelines-k12>. [Accessed: Jan. 9, 2025].
- [22] Ministry of Foreign Affairs Taiwan, "MOUs on Vocational Training and Workforce Development with Partner Nations," 2024. [Online]. Available: https://en.mofa.gov.tw/News_Content.aspx?n=1328&sms=273&s=98765. [Accessed: Jan. 17, 2025].